

A photograph of two young women with long brown hair, both wearing white face masks. They are standing outdoors in a grassy area with houses in the background. The woman on the left is wearing a floral patterned top and a black backpack. The woman on the right is wearing a denim jacket over a blue top. They are shaking hands, with the woman on the right reaching out towards the woman on the left. The text 'How to Manage Pandemic Risk in Your General Practice' is overlaid in large white font across the center of the image.

# How to Manage Pandemic Risk in Your General Practice

**SMC**

## Value Webinar Worksheet

How I Feel Now	How I counter this message	How I will communicate this	What is my next step



## Value Webinar Worksheet

What Makes Me ME?

Values (WHAT we stand for)	Behaviours (HOW we demonstrate that)
1	
2	
3	
4	
5	

## Value Webinar Worksheet

### Who We Serve - Avatars

Who We Serve and Why	What are their fears and aspirations
1	
2	
3	
4	
5	



## Value Webinar Worksheet

### Delivery Models

How I do things Now	Transitional State	How I will do them in 6 months

## Value Webinar Worksheet

Insights, Actions and Delegations

Insights	Actions	Whom and By When
1		
2		
3		